STAFFING

Staffing is a management process that is concerned with finding, utilizing, and keeping a satisfied and productive workforce.

IMPORTANCE OF STAFFING: The staffing role is significant for the reasons listed below:

- 1. Filling positions with qualified individuals
- 2. Improve performance.
- 3. Survival and Growth.
- 4. Optimal use of human resources
- 5. Increases job satisfaction and morale.

STAFFING AND HRM:

HRM aids in the staffing process by bringing people and organisations together to meet both organizational and individual objectives.

The evolution of HRM: Human resource management has progressed through three

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stages:

- 1. Labour Relations Officer.
- 2. Personnel Manager.
- 3. Human Resource Manager.

<u>STEPS IN THE STAFFING PROCESS</u>: Staffing requires the following steps:

- 1. Estimating the manpower requirements.
- 2. Recruitment
- 3. Selection
- 4. Placement and orientation.
- 5. Training and Development.

Three More Steps for Firms without a separate Human Resources Department

- 6. Performance Appraisal
- 7. Promotion and Career Planning
- 8. Compensation.

<u>COMPONENTS OF STAFFING:</u> The modern form of staffing defines the elements.

- **1.** <u>**Recruitment**</u>: It is the process of looking for talented individuals and encouraging them to apply for positions inside the organization.
- **2.** <u>Selection</u>: It is the process of discovering and selecting the best candidate for a position from a large pool of applicants.
- **3.** <u>**Training:**</u> It is the process of enhancing employees' knowledge and ability to do a certain task.

RECRUITMENT CAN BE DONE THROUGH TWO SOURCES:

- 1. Internal sources.
- 2. External sources

Internal sources: The primary internal sources of recruiting are:

- 1. Promotion.
- 2. Transfer.

External Sources: The primary external sources of recruiting are:

- 1. Direct Recruitment
- 2. Casual Callers
- 3. Advert
- 4. Employment Exchange
- 5. Placement Agency and Management Consultants
- 6. Campus recruitment
- 7. Employee recommendations
- 8. Labour Contractors
- 9. Television Advertising

10. Website Publishing

Steps in the Selection Process:

- 1. The preliminary screening
- 2. Selection Tests.
- 3. Employment Interview
- 4. Reference and Background Checks
- 5. Selection Decision
- 6. Medical Examination.
- 7. Job Offer
- 8. Contract of Employment

TRAINING, DEVELOPMENT, AND EDUCATION

1. Training is the process of enhancing employees' knowledge, skills, and capacities to do a certain profession.

- 2. Development refers to the total progress of the employees.
- 3. Education is the process of enhancing employees' knowledge and comprehension.

Importance or Benefits of Training and Development for Organisations:

- 1. Systematic Learning.
- 2. Increased productivity.
- 3. Prepare future managers
- 4. Boost employee morale
- 5. Improved Response to Fast-Changing Environment

Importance or benefits of training and development for employees:

- 1. Career advancement
- 2. Higher earnings
- 3. Employee safety

4. High morale.

<u>Methods for Training</u>: The primary techniques of training are roughly classified into the groups.

- 1. On-the-Job Training Methods
- 2. Off-the-Job Training Methods

<u>On-the-Job Training Methods</u>: refers to the methods used in the workplace while the

person is working.

<u>Off-the-Job Training ways:</u> refers to the ways used to deliver training to employees away from their jobs.

